

Incident File Full Report**Incident File #IN20160008580**

		Record Creation Details	
Date/Time Occurred:	10-Feb-2016 21:15	Department:	Gaming Operations
Day of Week Occurred:	Wednesday	Owner:	bcastil
Date/Time Created:	10-Feb-2016 21:16	Operator ID:	bcastil
Date/Time Closed:		Operator Name:	
Closed By:		Personnel ID:	
		Card Number:	
		Job Position:	
		Secondary Operator:	

Location of Incident:

Property:	River Rock (GCC)
Location:	Casino Floor-River Rock (GCC)
Sublocation:	MDB 26

Details of Incident:

Daily Log #:	DL20160141950
Type:	Criminal Event
Specific:	Assault
Category:	
Incident Status:	Under Investigation
Synopsis:	As per Security Shift Manager Rob CARSON, Harassment.
Checklist:	- Section 86 Form

Narrative:	Created On	Created By	Modified On	Modified By

Executive Brief:

Reporting Party:

Supervisor:

Incident File Full Report**Incident File #IN20160008580****Participants Involved:**

Personnel:	CARSON, Robert Michael	Property:	River Rock (GCC)
Role:	Documenter	Department:	Security
Personnel:	MA, Clarence	Property:	River Rock (GCC)
Role:	Documenter	Department:	Security
Personnel:	CASTIL, Benjamin (Bench)	Property:	River Rock (GCC)
Role:	Documenter	Department:	Surveillance
Personnel:	ENG, Erric	Property:	River Rock (GCC)
Role:	Documenter	Department:	Security
Personnel:	[REDACTED]	Property:	River Rock (GCC)
Role:	Victim	Department:	Food & Beverage
Personnel:	[REDACTED]	Property:	River Rock (GCC)
Role:	Victim	Department:	Guest Services
Personnel:	WANG, Doutian (George)	Property:	River Rock (GCC)
Role:	Witness	Department:	Tables
Personnel:	GAO, Yang (Lisa)	Property:	River Rock (GCC)
Role:	Witness	Department:	Guest Services
Personnel:	YU, Jade Zheng	Property:	River Rock (GCC)
Role:	Witness	Department:	Tables
Personnel:	RODRIGUEZ, Norberto	Property:	River Rock (GCC)
Role:	Witness	Department:	Tables
Personnel:	WANG, Baoqi (Arthur)	Property:	River Rock (GCC)
Role:	Witness	Department:	Tables
Personnel:	TO, Sang (Cindy) Buu	Property:	River Rock (GCC)
Role:	Witness	Department:	Tables
Subject:	[REDACTED]	Company:	Zhong Hua Financial
Role:	Accused		

Reporting Party:**Supervisor:**

Incident File Full Report**Incident File #IN20160008580****Supplemental Entries:**

SP20160022761 Attached by eeng on Feb 10, 2016 22:22

Description: At approximately 2201 hrs Surveillance Supervisor informed Monitoring of an A/M wearing a green jacket with white fur on the collar is barred for two weeks. The subject is also seen exiting out of Salon at this time.

At 2203 hrs the subject is seen entering a dark grey Range Rover (BCLP 999PWD) as a passenger at South Parkade P4. A moment later a VIP Host from Guest Services is seen speaking with the barred patron and begins to escort him back into Salon.

At 2207 hrs the subject enters Salon with the VIP Host (Lisa YANG). Surveillance and S/M Rob C. informed.

At 2211 hrs the subject is seen exiting out of Salon with the VIP Host.

At 2213 hrs the subject is seen going back into the Ranger Rover as a passenger.

At 2215 hrs the subject is seen going off site via Great Canadian Way.

Monitoring
ENG, Erric
74639

SP20160022785 Attached by bcastil on Feb 10, 2016 22:57

Description: At approximately 21:10hrs. on February 10, 2016, Surveillance was informed of an inappropriate behavior of a Patron at MDB26. It was reported that Patron - [REDACTED] (SID: 89160) had inappropriately touched an F&B Server. Review showed the following:

At 20:28hrs., F&B Server [REDACTED] (GPEB: 21869) was serving Tea at MDB26; [REDACTED] was seated on Spot 6 - with associates on Spot 2 and 8. As [REDACTED] placed the cup of tea on Spot 6, [REDACTED] turned around and poked the [REDACTED] left breast. [REDACTED] stepped back briefly. She then placed another cup of tea on Spot 8. [REDACTED] again turned towards her, reached his hand out to [REDACTED]. She pushed his hand down but later shook it. [REDACTED] then pulled her closer and appeared to grab her left breast as she stepped back.

[REDACTED] walked away from MDB26, briefly looked back at the table then continued back to the Salon Prive Kitchen.

Security Shift Manager Rob CARSON attended Surveillance to view the footage. As per Security Shift Manager Rob CARSON, [REDACTED] will be barred 14 Days, pending further discussion.

[REDACTED] was spoken to by VIP Host Lisa GAO and was requested to leave.

[REDACTED] left site in a grey Range Rover SUV with BCLP: 999 WPD at 22:14hrs.

Form 86 sent.

Footage saved at: M:/February 2016/Criminal Code/16-08580/

Reporting Party:

Supervisor:

Incident File Full Report**Incident File #IN20160008580**

SP20160022785 Attached by bcastil on Feb 10, 2016 22:57

SP2016002278

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Bench CASTIL
 Surveillance Supervisor
 #61729

SP20160022842 Attached by rcarson on Feb 11, 2016 02:35

Description: At approximately 2110hrs the Writer was informed by Security Supervisor Jamie PEARCE of a possible incident of inappropriate behavior of a Patron towards Server ██████████ PEARCE was already speaking with F&B Shift Manager Bridgette THIESSEN who was reporting the incident to Security. As per PEARCE, THIESSEN had approached GSO Rob ATKINSON inquiring if he witnessed what transpired, which ATKINSON stated he didn't and notified PEARCE. THIESSEN explained that her server ██████████ was serving Patrons in Salon and was poked in the breast and the same player then grabbed ██████████ breast. PEARCE was requested to speak with ██████████ to investigate the claim as the Writer would attend Surveillance to review the incident. As per the video shown to the Writer by Surveillance the incident took place at approximately 2028hrs. ██████████ was serving tea to MDB26 while the accused ██████████ (Sid#) was sitting at Spot 6. As ██████████ placed a cup of tea on the table ██████████ poked ██████████ in her left breast. ██████████ stepped back quickly and moved to Spot 8 and placed another cup of Tea. ██████████ was then standing by the wall speaking with ██████████ who appeared at first to want to shake ██████████ hand but ██████████ pushes ██████████ hand away. ██████████ then does shake ██████████ hand and ██████████ then uses both hands to pull ██████████ closer. While ██████████ was closer ██████████ used his left hand appears to grab her breast as she's trying to step away from ██████████. The Writer contacted Security Rob REDDY and informed him of the incident and it was decided as per REDDY to bar ██████████ 14 days pending further review and investigation.

PEARCE had then contacted the Writer and informed me that ██████████ was upset and still crying over the incident and that ██████████ did not want to speak with anyone over the incident and just wanted to go home. The Writer met with Executive Host Lisa GAO and discussed the incident and the barring decision. GAO then approached ██████████ and informed him of his barring and the reason ██████████ cashed out and left site with his friend and wife.

The Writer then spoke with THIESSEN and ██████████ in the Phoenix serving area. ██████████ was still upset and was informed that I understood she didn't want to speak about the incident right now. ██████████ was informed that we are requesting a statement from her and that she has the right to notify the RCMP of the incident. ██████████ understood and stated she would submit a statement later. As per PEARCE, ██████████ was informed of Sheple by THIESSEN ██████████ was offered an escort to her vehicle which she declined. ██████████ however was escorted by THIESSEN and left site shortly after. The Writer requested statements from all staff who may have seen the incident. Other staff were spoken too who may have witnessed the incident and the statements have been added to the incident. ██████████ statement will be added if she writes one for Security.

Security Shift Manager
 R. CARSON
 54492

SP20160022879 Attached by jpearce on Feb 11, 2016 05:52

Description: At approximately 2110hrs on February the 11th 2016, GSO/S Jamie PEARCE was informed by F&B Manager Bridgette that one of the Salon Servers had been assaulted by a Subject in Salon.

Reporting Party:	Supervisor:
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SP20160022879 Attached by jpearce on Feb 11, 2016 05:52

SP2016002287

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PEARCE immediately informed Surveillance and Security Manager Rob CARSON. CARSON attended Surveillance to review footage while PEARCE found the Complainant.

The Complainant was talking with Bridgette in the Phoenix Room Serving Station when PEARCE approached and spoke with her briefly. The Complainant was crying and visibly shaken due to the event. Bridgette informed the Complainant that she could go home, to which the Complainant agreed that would be for the best. The Complainant told PEARCE and Bridgette that she would not be able to write a statement and said she just needed to relax before she could consider calling Police. PEARCE gave the Complainant the phone number for Security and informed her to call as soon as she felt able to speak. PEARCE gave Bridgette the Shappelle Counseling paperwork for the Complainants benefit as was told it would be given to the Complainant.

GSO/S Jamie PEARCE
GPEB 69499

SP20160022917 Attached by tcaverly on Feb 11, 2016 08:12

Description: BCLC REVIEW-Follow Up Required.

The writer has read the supplements associated with this incident.

The write will view the footage and action taken from there.

Tom CAVERLY#215028
BCLC Casino Investigator

SP20160023200 Attached by rreddy on Feb 11, 2016 18:33

Description: At approx 0430 pm , Writer spoke with employee ██████████ to collect statement. During the course of her statement writing-██████████ became extremely emotional and requested Writer to complete statement on her behalf as she made her points.

██████████ was questioned whether she wanted to report the incident to the RCMP to which she stated she did not. ██████████ was informed that should she want to-RRCR Security would assist in any way possible.

Statements are attached to MEDIA

Manager, Security
Rob REDDY
27292

SP20160023647 Attached by brgatto on Feb 12, 2016 13:13

Description:

PII - Ongoing Investigation

Reporting Party:

Supervisor:

Incident File Full Report**Incident File #IN20160008580**

SP20160023647 Attached by brgatto on Feb 12, 2016 13:13

SP2016002364

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PII - Ongoing Investigation

Bruno Gatto
Asst. Mgr.
Casino Investigations
BCLC

SP20160023759 Attached by cma on Feb 12, 2016 17:19

Description: On February 12 2016 at approximately 1400 hrs, SS/M Clarence MA interviewed Dealer Arthur WANG in the Security holding room.

Arthur stated he didn't remember much because it was 2 days ago. WANG stated that he was there to relieve another dealer (George he thinks) for a break. He heard the player (doesn't remember the name of the player) say in Chinese could he touch her breast jokingly. WANG said that he was not sure if Patron grabbed the waitress but his hand may have attempted to grab the waitress. The waitress then stepped back smiling without saying anything. WANG stated that Jade and Lisa GAO was also there and Lisa said something but he didn't remember what Lisa said. After WANG sat down and relieved the other dealer the incident was over. WANG said the Patron may have been drunk but didn't smell any alcohol.

Written statement scanned into media.

SS/M Clarence MA
57824

SP20160024681 Attached by jhusler on Feb 14, 2016 08:29

Description:

Solicitor Client Privilege

Request made at 0846hrs on 2016-FEB-14.

Surveillance and Security have been contacted to prepare the requested

Reporting Party:**Supervisor:**

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SP20160024681 Attached by jhusler on Feb 14, 2016 08:29

SP2016002468

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PII - Ongoing Investigation

Cst. Karl RAO

Update:

Cst RAO was contacted/advised on 2016-FEB-15 @ 1025hrs to pick up.

Solicitor Client Privilege

JHUSLER

BCLC Casino Investigator

SP20160024776 Attached by djankovic on Feb 14, 2016 12:31

Description: On Feb.14/16 following e-mail was received from BCLC HUSLER:

PII - Ongoing Investigation

Thanks,

Jim HUSLER

BCLC Investigator

Corporate Security and Compliance

BCLC 2940 Virtual Way, Vancouver BC V5M 0A6

C [REDACTED]

bclc.com

Evidence cabinet opened and DVD # 1391 obtained. Footage of the incident burned onto DVD # 1391 and secured in a evidence bag # NN1771235 along with printed Itrak report as well as printed statements attached to the media incident tab.

Evidence bag # NN1771235 secured back into evidence cabinet awaiting future pick up.

BCLC notified that footage is ready for pick up.

Dejan JANKOVIC

GPEB # 24617

SP20160026208 Attached by rcarson on Feb 16, 2016 21:12

Description: On Feb 12th 2016 the Writer interviewed other Employee's who may have witnessed the incident

Reporting Party:**Supervisor:**

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SP20160026208 Attached by rcarson on Feb 16, 2016 21:12

SP2016002620

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involving ██████████ and ██████████. During this part of the investigation it was found that GSR ██████████ was also assaulted. As per ██████████ attempted to touch or hit ██████████ in the "Crotch" region but he was able to dodge out of the way. However as per ██████████ also attempted to hit his head. ██████████ declined First Aid and RCMP involvement. Surveillance reviewed and saved addition footage of the incident. ██████████ Statement has been added to Media and Surveillance footage does support ██████████ claim.

The Writer also interviewed Dealer Supervisor Cindy TO who was working at MDB 31 with Dealer Norbert (See Norbert's statement in Media). Cindy to witness ██████████ grabbing the arm of ██████████ and pulling her towards him. As per Cindy it appeared to her that ██████████ was attempting to rip the buttons of her shirt. Cindy went on to say that it took ██████████ 5-10 seconds to get free from ██████████ and that when she did her face appeared red and she left the Salon and did not return.

On Feb 17th 2016 the Writer met with Banquets employee Becky TSAI who was standing near the table during the incident involving the Server ██████████ could not recall what was said at the table between staff and the PATron but did state she saw ██████████ grab ██████████ and pull her towards him. Also that ██████████ had to try hard to break free from ██████████ did not see where ██████████ had touched ██████████ but stated ██████████ was red in the face and was later seen in the Salon kitchen area crying and being spoke to by Executive Host Lisa GAO. A statement has been gathered and added to the folder containing the other written statements.

Security Shift Manager
R. CARSON
54492

SP20160027686 Attached by dslobodian on Feb 19, 2016 10:45

Description: 2016FEB19- Incident noted and reviewed. Writer concurs with the request of a Two (2) Year BCLC Provincial Prohibition against ██████████ due to Assault.

D.SLOBODIAN
BCLC Investigator
Vancouver.

SP20160033697 Attached by djankovic on Feb 29, 2016 09:59

Description: On Feb.29/16 following e-mail was received from BCLC HUSLER:

Hello Surveillance Shift Managers,

The BCLC Manager, Casino Security & Surveillance has requested a copy of the footage in relation to IN20160008580 including media files.

Please contact us when completed and we will pick it up.

Note: I have contacted the Cage to see if this patron has funds in his PGF Account.

Thanks,

Jim HUSLER

Reporting Party:

Supervisor:

Incident File Full Report**Incident File #IN20160008580**

SP20160033697 Attached by djankovic on Feb 29, 2016 09:59

SP2016003369

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BCLC Investigator
Corporate Security and Compliance
BCLC 2940 Virtual Way, Vancouver BC V5M 0A6
C [REDACTED]

PII - Ongoing Investigation

BCLC notified that footage is ready for pick up.

Dejan JANKOVIC
GPEB # 24617

SP20160033852 Attached by djankovic on Feb 29, 2016 14:49

Description:

PII - Ongoing Investigation

Dejan JANKOVIC
GPEB # 24617

SP20160034315 Attached by ralderson on Mar 1, 2016 12:45

Description:

Footage reviewed.

Copy to be retained by BCLC due to any possible recourse concerning comments suspect was intoxicated and therefore unfit to gamble.

Edited staff member [REDACTED] involvement to that of victim (from witness) as it is clear he was also assaulted by same suspect.

PII - Ongoing Investigation

R.ALDERSON
BCLC Director AML & Operational Analysis

SP20160034493 Attached by malianza on Mar 1, 2016 20:20

Description: 2016Mar01

PII - Ongoing Investigation

MLIANZA
30068

SP20160034576 Attached by bshort on Mar 1, 2016 23:06

Description:

PII - Ongoing Investigation

RS/S Brian SHORT
78072

Reporting Party:**Supervisor:**

Reporting Party:

Supervisor: